

## Registration Holds

The holds listed below will prevent a student from registering for classes or changing their registration (i.e., add, drop, and/or withdraw). If a student has any of these holds, the student should contact the office listed for assistance in clearing the hold.

### HOLD TYPE

Academic Dismissal	Advising Office	<a href="mailto:advising@hpu.edu">advising@hpu.edu</a> or 808-544-1198
Academic Suspension	Advising Office	<a href="mailto:advising@hpu.edu">advising@hpu.edu</a> or 808-544-1198
Address Hold	Registrar's Office	<a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239
Degree Conferred Hold	Registrar's Office	<a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239
Expulsion-Disciplinary	Dean of Students	<a href="mailto:studentlife@hpu.edu">studentlife@hpu.edu</a>
Final Official Transcript-ADM	Admissions Office	<a href="mailto:admission@hpu.edu">admission@hpu.edu</a> or 808-544-0238
Financial Aid Hold	Financial Aid Office	<a href="mailto:financialaid@hpu.edu">financialaid@hpu.edu</a> or 808-544-0253
Graduate Admissions Hold	Admissions Office	<a href="mailto:admission@hpu.edu">admission@hpu.edu</a> or 808-544-0238
HPU Degree Conferred Hold	Registrar's Office	<a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239
International Student Status	Office of International Students & Scholars	<a href="mailto:iss@hpu.edu">iss@hpu.edu</a> or 808-356-5299
Intl Student Addr Compliance	Office of International Students & Scholars	<a href="mailto:iss@hpu.edu">iss@hpu.edu</a> or 808-356-5299
Measles/Mumps/Rubella Hold	Health Services/ Registrar's Office	<a href="mailto:studenthealth@spclinic.org">studenthealth@spclinic.org</a> or 808-544-9361 <a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239
Meningococcal Hold	Health Services/ Registrar's Office	<a href="mailto:studenthealth@spclinic.org">studenthealth@spclinic.org</a> or 808-544-9361 <a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239
Misc. Financial Hold	Business Office	<a href="mailto:ar@hpu.edu">ar@hpu.edu</a>
Perkins	Grants and Federal Aid	<a href="mailto:gfa@hpu.edu">gfa@hpu.edu</a>
Registrar-All	Registrar's Office	<a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239
Registration	Registrar's Office	<a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239

HOLD TYPE	OFFICE TO CONTACT	CONTACT INFORMATION
Special Status-Cr Lmt/NonDeg	Admissions	<a href="mailto:admission@hpu.edu">admission@hpu.edu</a> or 808-544-0238
Student Account Superhold	Business Office	<a href="mailto:studentaccounts@hpu.edu">studentaccounts@hpu.edu</a>
TDAP Hold	Health Services/ Registrar's Office	<a href="mailto:studenthealth@spclinic.org">studenthealth@spclinic.org</a> or 808-544-9361 <a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239
Tuberculosis Clearance Hold	Health Services/ Registrar's Office	<a href="mailto:studenthealth@spclinic.org">studenthealth@spclinic.org</a> or 808-544-9361 <a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239
Varicella Hold	Health Services/ Registrar's Office	<a href="mailto:studenthealth@spclinic.org">studenthealth@spclinic.org</a> or 808-544-9361 <a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239
Write-Offs	Business Office	<a href="mailto:studentaccounts@hpu.edu">studentaccounts@hpu.edu</a>

### Other Holds

Listed below are other holds that do not impact registration but may impact other business with the University. Holds listed below are defined by TYPE OF HOLD:

D: this hold prevents the receipt of the diploma after graduation

G: this hold prevents the viewing of grades

T: this hold prevents the requesting of official and unofficial transcripts

HOLD TYPE	TYPE OF HOLD	OFFICE TO CONTACT	CONTACT INFORMATION
Account Balance Hold	D	Business Office	<a href="mailto:studentaccounts@hpu.edu">studentaccounts@hpu.edu</a>
Housing Hold	D, G	Housing	<a href="mailto:housing@hpu.edu">housing@hpu.edu</a>
Transcript Hold	T	Registrar's Office	<a href="mailto:registrar@hpu.edu">registrar@hpu.edu</a> or 808-544-0239

For additional questions related to HOLDS or for information about what holds might be on your account, please contact the Registrar's Office at [registrar@hpu.edu](mailto:registrar@hpu.edu) or 808-544-0239.